

****ATTENTION****

Over the summer, some changes were implemented by the Martha Wright Reed Act and supported by the FCC that impact video visitation. These changes are being worked through by Securus.

Effective Tuesday, November 19, 2024, the following changes will take place that effect your mobile video visitation:

- Video subscriptions will no longer be available- refunds will be issued**
- Current video sessions for purchase will not be available until after January 2025**
- One free 10 minute mobile visit will be offered**
- This will not impact the onsite video visitation (2 free per week)**
- This will not impact your attorney visitation in any way**
- If there are already visits scheduled, your family will receive a refund for the visit**
- Additionally, your mail, e-messages and photos will not effected**